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Sep 6th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I urge you to reconsider dismantling portions of the 1996 Telecommunications Act. Even large metro areas like San Francisco and the Bay Area are negatively affected by the lack of local competitive carriers. For years, my family and I had to suffer with only two choices for internet and voice access - AT&T and Comcast, behemoths whose poor service, terrible price to value/speed ratios, constant price hikes, and poor quality were the only options we had. Constantly getting fed up with the ever increasing costs we witnessed on our bills, we long sought a better alternative.

When we discovered that Sonic serviced our residential area with gigabit fiber, reasonable prices and a plethora of positive reviews (both on service and quality), we were ecstatic. Not only could we reduce our monthly expenditures, but we could also rid ourselves of the large corporations (e.g. AT&T) that simply didn't care about the end consumer... us.

We rely on solid internet QoS and high speeds as a family, even more so when I work from home (in the tech sector). We've never once had a gripe with Sonic in the 14 months we've had their service, while with AT&T and Comcast it was constant frustration, calls to Customer Support or Billing, irregular or erroneous charges, outages, etc.

Please keep supporting competition in its truest form, and don't be persuaded by the big corporations and trade associations.

-Concerned consumer

Sandeep Desai